EXHIBIT.	4
	1/18/11
HB	Revenue

PERFORMANCE MEASUREMENT

DEPARTMENT OF REVENUE IMAGING PROJECT - DP 205

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Improve efficiency in the handling of paper returns and other documents through the use of high speed scanning and conversion of paper-based information into electronic format

OBJECTIVES:

- Improve taxpayer services by speeding up processing
- Improve compliance due to more timely data and accurate information
- Reduce labor and energy costs by reducing the need to manually enter date, move and retrieve paper documents, and transport checks to the state treasury or directly to the bank

Measures:

Reduce cost for temporary staff by _____ % by June 30, 2011

Reduce cost for temporary staff by an additional ____ % by June 30, 2012

- Improve security of taxpayer information
- Increase general fund revenue due to misreported withholding by employers by reducing the lag between receipt of employer W-2 information and when it can be reviewed

Measures (based on the HB 10 fiscal note):

From July 1, 2010 to June 30, 2011, increase general fund revenue by \$2.153 million From July 1, 2011 to June 30, 2012, increase general fund revenue by \$2.206 million

From July 1, 2012 to June 30, 2013, increase general fund revenue by \$2.261 million